Transportation Advisory Subcommittee
February 13, 2024 - Meeting Minutes

Present
Adam Merrick
Celeste Crocker
David Elliot
Dawn Hunt
Doug Wright
Frankie Evans
John Paravisini
Keely Vaugh
Linda Calwile
Lynn Stockman
Margaret Tucker
Mark Watts
Megan Szalwinski
Sandra Hudson
Shanley Beckett
Sheanette Moore
Vanessa Jackson
Wanda Morgan

Not Present
Arron Dix
Becky Powell Moon
Chris Heine
Cyndi New
Eunice Medina
Katherine Watts
Megan Johnson
Russ Cobb
Thomas McGill
Tom Allen
Mary Beth Fields
Pauling Jones

Previous Meeting Minutes – Facilitator: Vanessa Jackson
The minutes for the Quarter 3 meeting held on November 14, 2023, were approved. There were no objections raised. The Committee was advised that the meeting minutes will be available on the website. Transportation Advisory Committee | SC DHHS

Welcome Committee – Facilitator: Adam Merrick
Adam welcomed Chad Wade as the nearly hired Public Relations Manager (PRM).

Performance and General Updates

- TAC Member Inquired about when accidentally hitting the "no show" option; is there a way to remove the "no show"?
  Modivcare Response: Yes. Advise Transportation Provider to call in to have trip reentered.

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- TAC Member Inquired about rerouting trips and receiving the same trips that were rerouted.
  Modivcare Response: Modivcare will work offline with the Transportation Provider (TP).

- TAC Member inquired about the possibility of Modivcare providing data demonstrating areas experiencing a shortage of drivers.
  Modivcare Response: Yes, shortages predominantly occur in metropolitan areas such as Columbia, Greenville, etc. Modivcare will compile a report highlighting these shortages, which will then be made available for review on the website. Transportation Advisory Committee | SC DHHS

Transportation Partner
No questions or concerns.

Contact Center Updates
No questions or concerns.

Ancillary and Facility Updates
No questions or concerns.

Upcoming Roundtable Meeting Dates
No questions or concerns.

Open Discussion / Advisory Committee Issues and Concerns
No questions or concerns.