



Lynn Martin, LMSW
QTIP Project Director

South Carolina Department of Health and Human Services
July 30, 2022

Acknowledgements



We will be offering various prizes throughout our sessions.

Prizes include:

- **\$50 Amazon gift cards (4) courtesy of Molina Healthcare**

Lunch today courtesy of Absolute Total Care

Thanks

FOR YOU



Overview



- **News**
 - **SCDHHS**
 - **QTIP**
- Data
- Current and Future Plans

SCDHHS Leadership Updates

Quality Bureau:

- Jordan Desai, LMSW, is the Chief of Quality
- Kristine Hobbs, MSW, is the Director of Community Initiatives

Policy Bureau:

- Margaret Alewine is the Chief of Policy
- Kathy Hugg is the Director of Behavioral Health Services
- Lynn Bulloch is the Director of State Plan Administration
- Sherman Anderson is the Director of State Contracts and Initiatives
- Russ Morrison is the Director of Waiver and Facility Services
- Cheryl Anderson is the Director of Pharmacy Services

Managed Care Bureau:

- Gareld Ries is the Chief of Managed Care (Interim)

SCDHHS Policy Updates

Telemedicine Policy Issued April 29, 2022

- Permanent
- Extended for further evaluation
- Expires at end of federal public health emergency (PHE)

SCDHHS Policy Updates

Telemedicine Policy - Permanent

- Patient home as referring site (waiving referring site restrictions) for E/M codes
 - 99202 – 99204
 - 99212 – 99214
- All encounters that include both audio and visual components must include sufficient quality and/or resolution and include privacy protections
- Continued use of GT modifier when services are rendered via telehealth

SCDHHS Policy Updates

Telemedicine Policy - Extended for Further Evaluation

Extended for one year post-PHE for further evaluation:

- SCDHHS will continue to reimburse FQHC and RHC for telehealth services (See Medicaid bulletin for specific codes)
- When audio/visual telephonic services are not available, SCDHHS will reimburse for audio-only with specific CPT codes
- Behavioral health services by LIPs and associate-level licensed practitioners (including psychiatric diagnostic and evaluation, individual psychotherapy and family psychotherapy)
- Well-child care and EPSDT visit (99381-99385 and 99392-99395)

SCDHHS Policy Updates

Telemedicine Policy – Expiring

Will expire at the end of the current PHE:

- Occupational therapy
- Behavior modification
- Psychosocial rehabilitation services (individual and family support)

SCDHHS Policy Updates

Coverage Groups

Maternal Health and Postpartum Coverage

- Postpartum coverage for Medicaid-eligible pregnant women was extended from 60 days to 12 months (effective April 22, 2022)



SCDHHS Policy Updates

Behavioral Health Redesign and Policy

- SCDHHS's contractor, Mercer, held stakeholder interviews and drafted a gap analysis of mental health services
 - Project Goals:
 - Increase access to mental health services in schools
 - Increase network capacity
 - Increase quality of care
- Pediatric focus group was held April 14 and May 17
- July 1, 2022: Updates were made to the school-based mental health policy with the goal of improving access to school-based mental health services

Thanks

FOR YOUR DEDICATION to QTIP



Profile – June 2022

QTIP Practices = 29

- Academic: 3
- Private: 16
- Associated w/ a hospital: 7
- Federally qualified health centers (FQHC): 3

Size:

- Small (1-4 practitioners): 13
- Medium (5-9 practitioners): 5
- Large (10+ practitioners): 11

QTIP Cohorts

- 2011 practices: 11
- 2015 practices: 5
- 2016 practices: 3
- 2017 practices: 4
- 2019 practices: 2
- 2020 practices: 1
- 2021 practices: 1
- 2022 practices: 2

**Welcoming Today:
Carolina Family Services
& Tidelands**

Carolina Family Services

Welcome



Adnan Qadeer, MD
Lead Physician - Pediatrician

QTIP Team:

- Yeslin Ruiz - CMA
- Marianne Jones - Billing
- Susan Elter - Practice Manager

- Located in Greenville, SC
- Carolina Family Services provides a wide variety of services ranging from pediatric primary care services, behavioral health services, and mental health counseling
- The pediatric program offers well-child checks, health screenings, sick visits, immunizations, and newborn and infant health care
- For our mental and behavioral health services, we provide outpatient counseling, medication management, and in-home behavioral health therapy

CFS

864-283-0637

info@carolinafamily.org



Tidelands

Welcome



Jill Aiken, MD
Lead Physician



QTIP team:

- Valencia Kennedy, LPN
- Francine Jackson, MA
- Two family medicine residents

- Located in Myrtle Beach SC
- Tidelands expanded into pediatrics in 2020; plans to open second pediatric location in winter 2022
- Employees: Three practitioners in the pediatric office; fourth joining fall 2022
- Offers family medicine rotations
- Co-located with Tidelands Family Medicine and OB/GYN
- Pediatric MDs provide pediatric outpatient and hospital rotations

PRIZES

**\$50 Amazon Gift Card
Courtesy of Molina Healthcare**

**First to Submit
Practice Slides...
Robin Bowling**

What Has Happened in 2021-2022

- Hired new QI staff - Marlo Thomas Koger
- Areas of focus:
 - Obesity (7-10-year-olds)
 - Social Determinants of Health (3-6-year-olds)
- Site visits
- Communication with MCOs
- Received continued approval on our ABP MOC Part 4 Portfolio Status
 - April 2022 - March 2024
 - 15 topics
- Two obesity (virtual) QI workshops

Workshops

A Lifestyle Medicine Approach to Pediatric Obesity in the Medical Home

Erin Brackbill, MD



Sponsorship by Healthy Blue

FALL 2021

- Ten practices participated in the full QI project

SPRING 2022

- Eight practices participating in the full QI project (five repeat)



Innovation and Collaboration

Carolina
Pediatrics

Palmetto
Pediatrics



Quality through
Technology and Innovation in Pediatrics

QUALITY Spreading QI

MUSC
Rutledge

Current Projects - 2022

- Outcome study on QTIP's impact on preventative oral health



- “Screening and Managing Adolescent Suicidal Behavior in Pediatric Primary Care - A Quality Improvement Collaborative Approach”

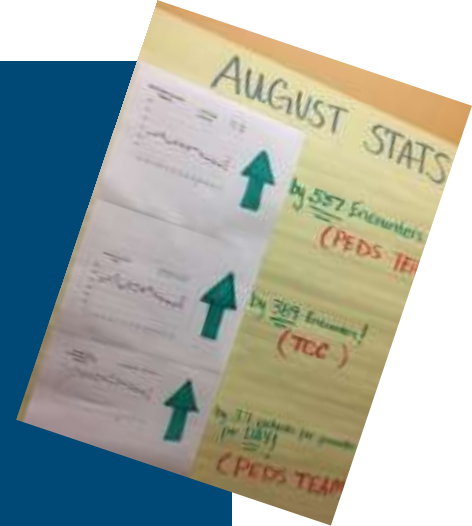
Overview



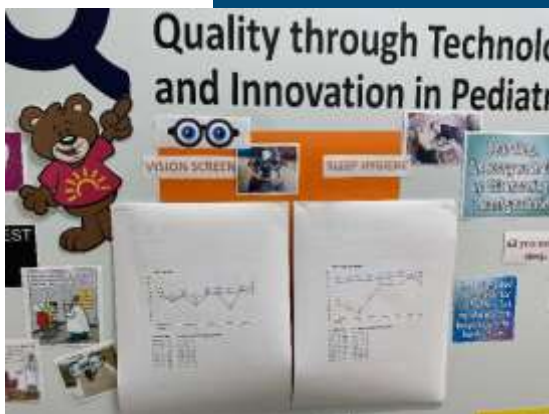
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Thanks



FOR YOUR HARD WORK



Our wait time has improved from (December - June)

Provider	Survey results total population June 2017				
	MS	IPE	HS	Total	AVERAGES
1	1.00	1.00	1.00	3.00	1.0
2	1.00	1.00	1.00	3.00	1.0
3	1.00	1.10	1.00	3.10	1.0
4	1.00	1.11	1.00	3.11	1.0
5	1.10	1.07	1.00	3.20	1.0
6	1.10	1.13	1.10	3.33	1.0
7	1.00	1.17	1.04	3.20	1.0



Fluoride Varnish (FV) in a Non-Dental Setting*

AT A GLANCE...



- A **1,481% of increase** in the number of Medicaid children receiving FV in a non-dental setting has been noted since 2011
 - 7.5 % decrease between 2019 and 2021
- CY2021 data reflects:
 - ~ 74% of the children were between 0 – 4 years old
 - ~ 21% were 5 – 12 years old

*Data based on Medicaid administrative claims through CY 2021; excludes FQHC

Medicaid Policy Evolution

2011

- Procedure code D1206 @ \$15.89; FQHC bundled (T1015)
- Allowed during well visits
- Certification required
- Age 0-36 months and frequency 1 every 6 months

2015

- Procedure code changed to 99188 @ \$15.89; FQHC bundled
- Well visits & Sick visits
- Age 0-12 years old and frequency 1 every 6 months

2017

- Fee \$16.20 (as of 7/1/2017)

2018

- Expanded coverage for all children ages 0-21 years (from the eruption of first tooth) can receive fluoride varnish during well visits or sick visits.
- Increased frequency for FV varnish application:
 - Ages 0 - 6 may receive a maximum of 4 applications/year;
 - 7-21 year olds may receive 1 application/year (1 month/365 days)
- Integrate oral screening during each EPSDT/well checkup visit. (periodicity schedule included)

Developmental and Mental Health Screening

(Administrative Claims)

AT A GLANCE...

- **414% increase** in the number of children 18 years old or under receiving a developmental screening since 2011
 - 13.7% increase since 2019
- **511% increase** in the number of children receiving an emotional/behavioral health screening since 2015
 - 15.2% increase in 2019
- **1,750% increase** since 2011 in environmental and risk assessments
 - 5.8% increase since 2019



QTIP HEDIS-like Information



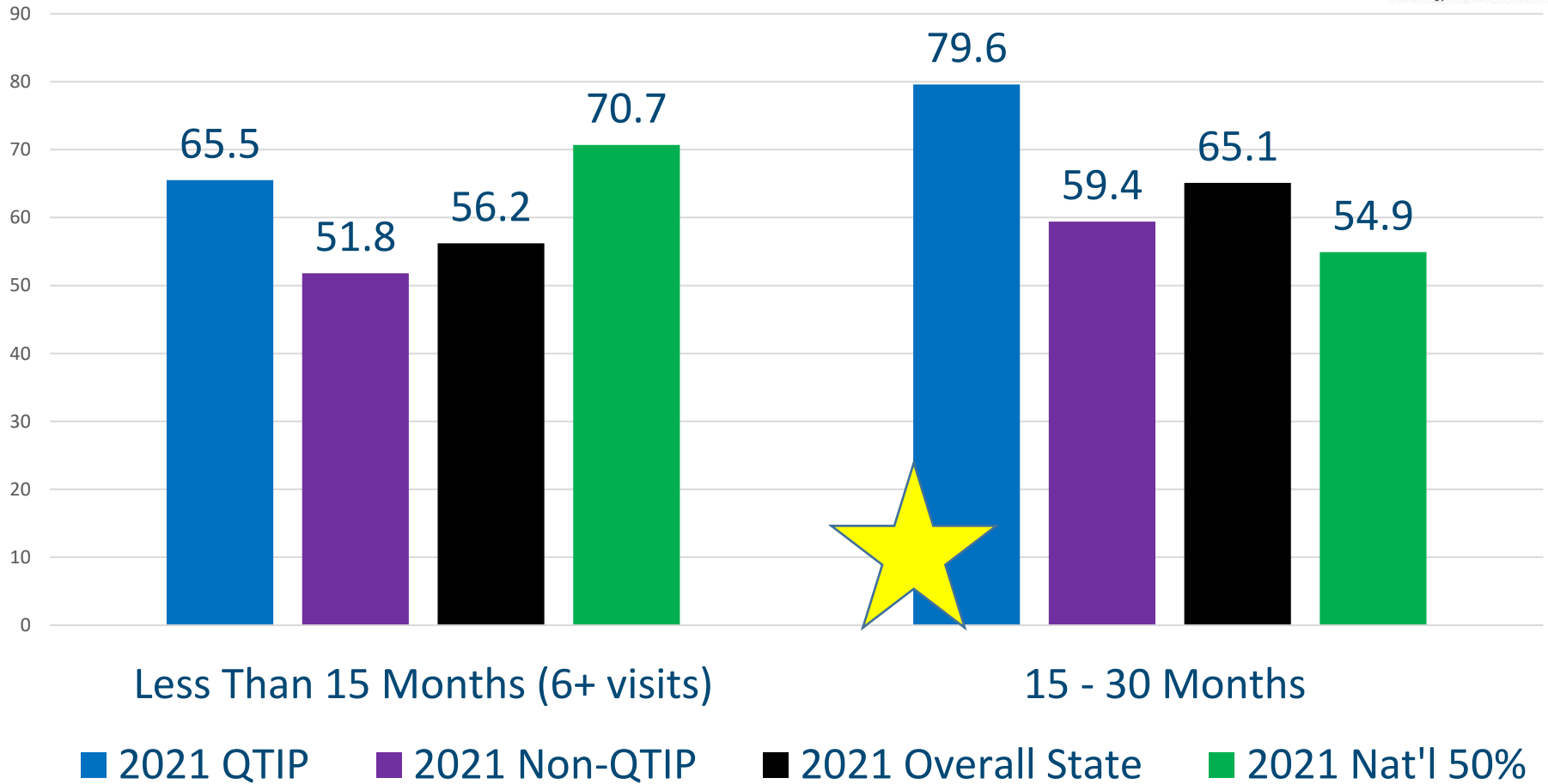
- Data provided by the UofSC Institute for Families in Society (IFS)
- Reflects ONLY ADMINISTRATIVE claims
- Quality measure year CY2021 (reporting year 2022)
- Compares the following provider groups:
 - QTIP
 - Non-QTIP
 - South Carolina
 - National 50% benchmarks



HEDIS-like Administrative Claims Data - 2021



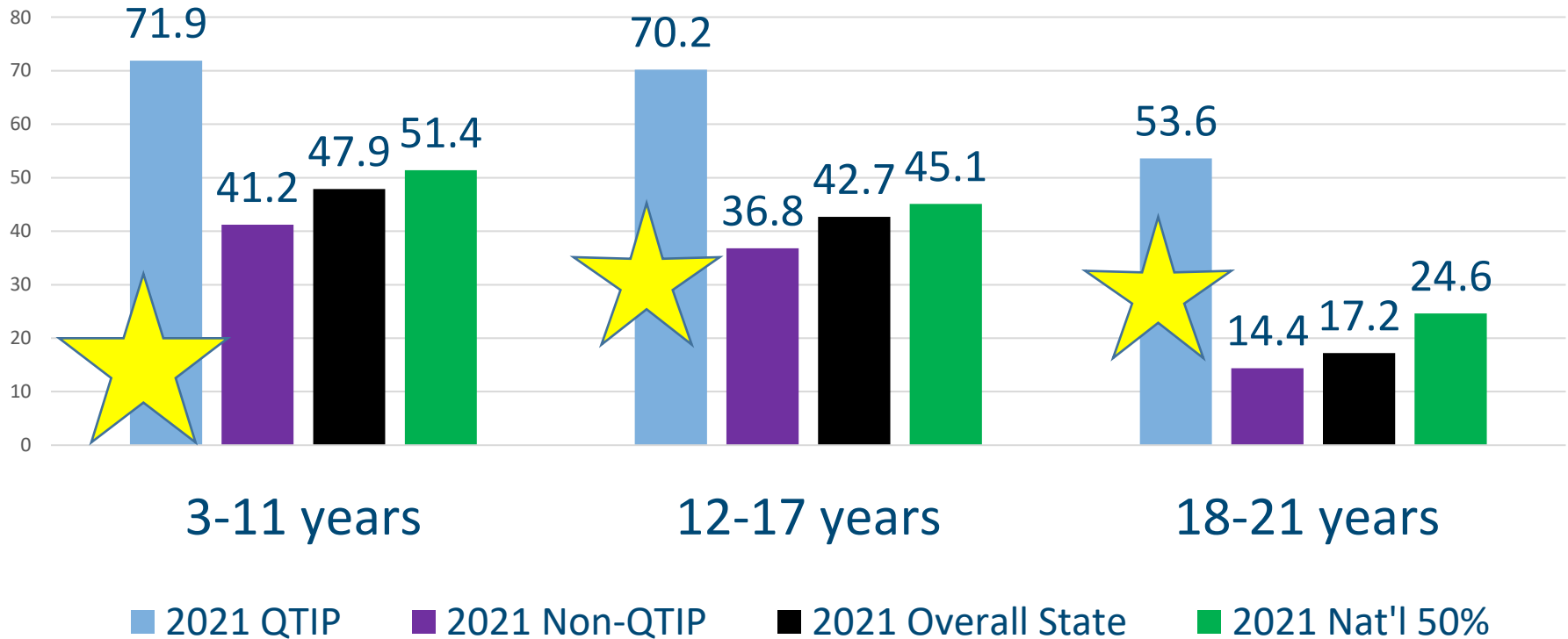
Well-child Care in the First 30 Months of Life



HEDIS-like Administrative Claims Data - 2021

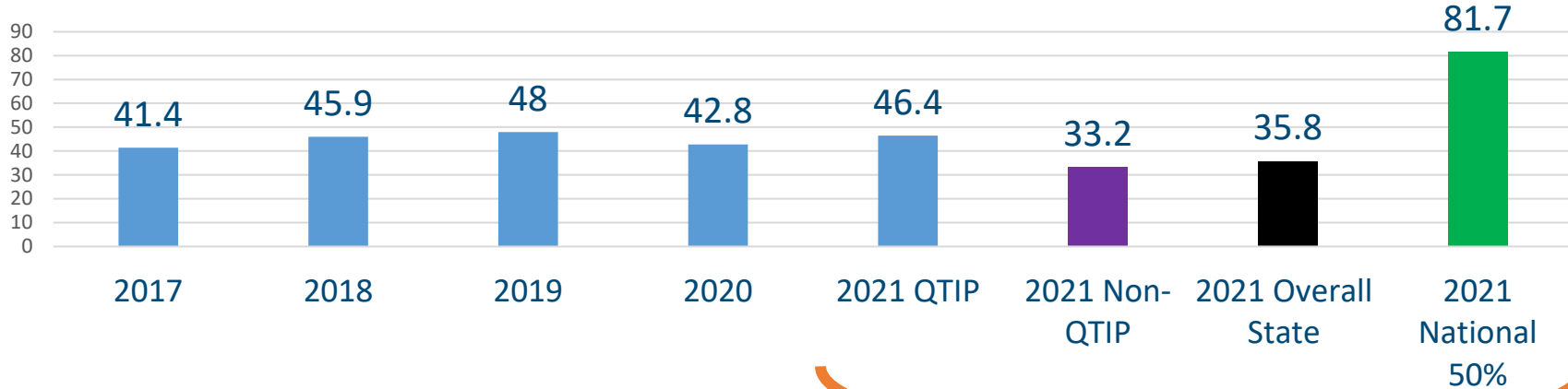


WCC: Child and Adolescents

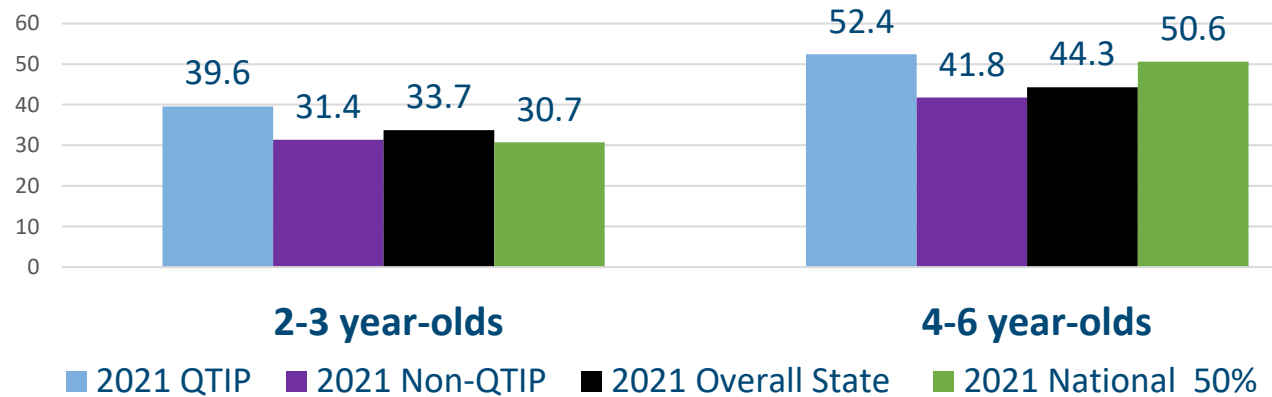


HEDIS-like Administrative Claims Data - 2021

Annual Dental Visits - Total



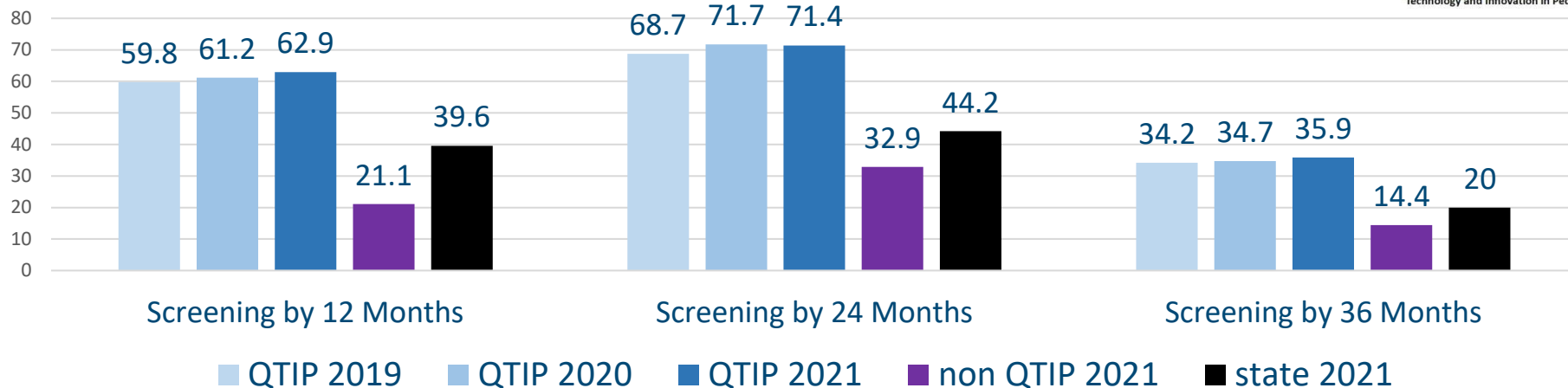
Annual Dental by Age



Administrative Claims Data & Accomplishments



Developmental Screenings



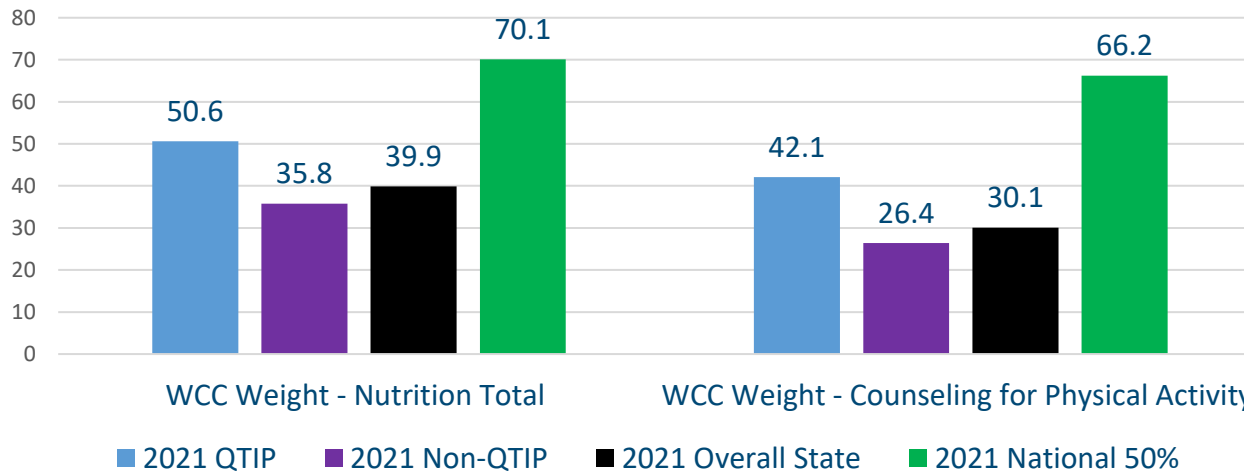
Other notable accomplishments:

- Chlamydia screening for 16–20-year-olds: QTIP remains above national benchmarks (50th percentile)
- ADHD initiation AND continuation: QTIP practices are above the 75th national benchmark

Weight Assessment



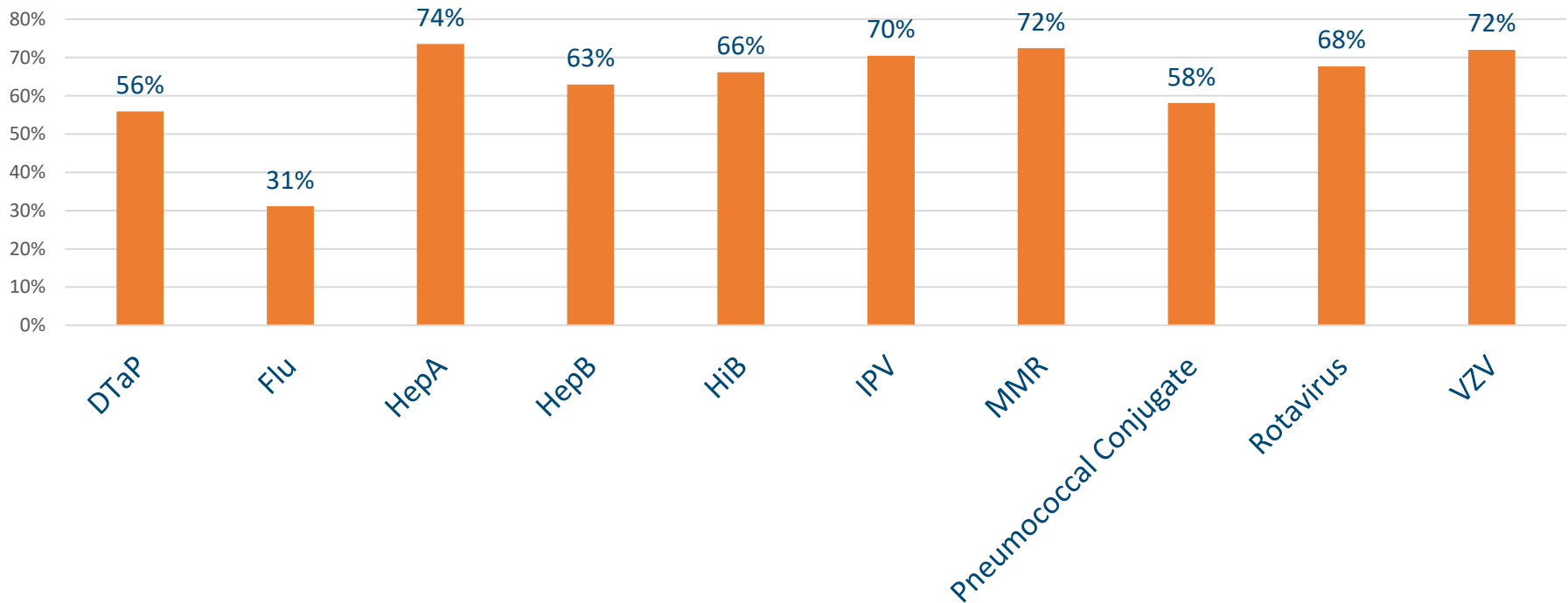
Nutrition and Counseling for Physical Activity



Administrative Claims Data

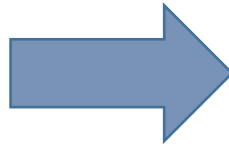
	Year	% VAXXED AGED 2
COMBO 10	CY2019	20%
COMBO 10	CY2020	22%
COMBO 10	CY2021	20%

2021 Vaccine Data Reflecting Percentage of Medicaid Children Vaccinated by Age 2

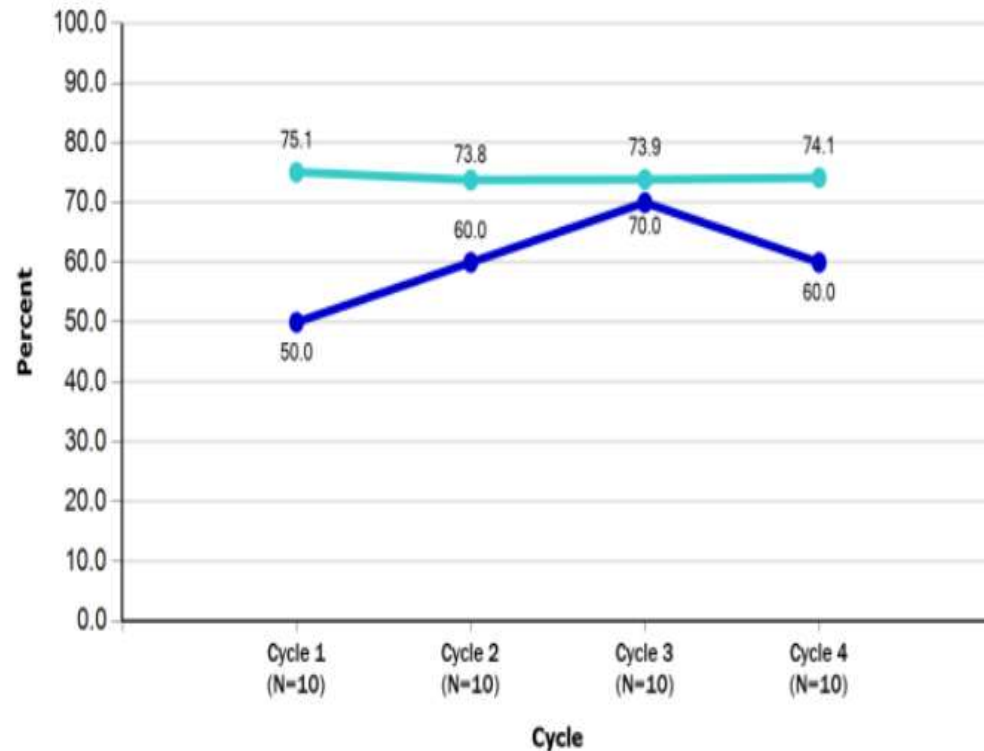


QIDA: Quality Improvement Data Aggregator

- Standardized data
- Freedom to select what to work on
- Develop run charts, examine data and develop quality projects
- “Real time” data pulled by you (10 charts/topic)



Rate of patients who have had at least one HPV shot



REMEMBER....

QIDA and HEDIS data are different

QIDA can show you where you have the **most** room for the **most** improvement, and where you could benefit to take a deeper dive and initiate a QI project





Quality Improvement Basics

The
Children's
Clinic
Pleasantburg

QIDA: Quality Improvement Data Aggregator

QIDA is important to QTIP!

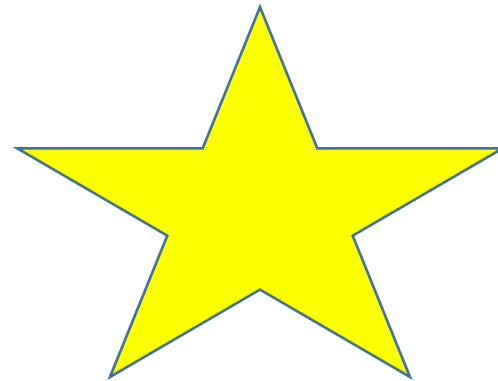


- Gives us over 300 data points per month (3,600/year)
- Used in publications
- Helps show QTIP impact on the state and used for future policy decisions

QIDA Recognition and Thank You!

Always on time...

- Ballentine Pediatrics
- BHJCHS
- Children's Clinic – Greer
- Coastal Pediatrics
- Hope Health
- MUSC – Northwoods
- Parkside Pediatrics



QIDA Highlights:

August 2021–May 2022

Over the past ten months, QTIP practices' self-audits for social determinants of health (SDOH) (ages 3-6) and obesity (ages 7-10) have reflected:

- **Well-child Care**
 - Consistently over 92% for 3-6-year-olds
 - Consistently over 88% for 7-10-year-olds
- **Vaccines**
 - Consistently over 86% for 3-6-year-olds
 - Consistently over 95% for 7-10-year-olds
- **SDOH Screenings**
 - Among 3-6-year-olds increased 20 percentage points (36% increase)
 - Among 7-10-year-olds increased 19 percentage points (43% increase)

QIDA Highlights: August 2021 – May 2022

Over the past 10 months, QTIP practices' self-audits for SDOH (ages 3-6) and obesity (ages 7-10) have reflected:

- **SDOH:** Primary work centered around:

- Documenting protective factors/family strengths
- Providing SDOH resources to families
- Documenting Z codes
- Trauma screenings

Increased by 13 percentage points (15% increase)

- **Obesity:** Primary work centered around:

- Documenting Z codes
- Discussing screen time and sleep hygiene
- Physical activity counseling
- Documenting SMART goals

Increased by 13 percentage points (17% increase)

Increased by 11 percentage points (42% increase)



Overview



- News
 - SCDHHS
 - QTIP
- Data
- **Current and Future Plans**

2022-2023 Components

Learning Collaborative

Technical Assistance

- Site Visits
- ABP MOC Part 4

Quality Improvement

- Monthly Calls
 - 2nd Wed. @ 12:30 p.m.
- Immunization Workshop Fall 2022
- Mental Health Workshop Spring 2023

Mental Health

- Wellness Wednesday
 - 1st Wed. @ 12:30 p.m. - Autism
- Consultation with Dr. Anita Khetpal

Areas of Focus/Measures

- Preventative Oral Health
- Immunizations

Data Collection

- QIDA
- QI and PDSA Documentation

Communication

- Blog
- Website

Workshops

Immunizations In partnership with DHEC



FALL 2022

- Sept. 21: Kick-off call 12-1:30 p.m.
- Sept. 29: Touchbase with each practice to identify project
- Oct. 26: Midpoint check-in
- Dec. 14: Presentation of QI project by each practice

Possible QI Projects Drivers:

- Ways to talk and engage families/messaging
- Vaccine hesitancy
- Incorporating DHEC resources - including SIMON
- Flu and/or COVID vaccines

Our Workshop Process (Virtual)



Ten-week QI project. Informational session offered; eight practices completed the QI portion



One virtual learning session (90 minutes)



Week Two: Follow-up call with individual practices (10 min. each) to help practices formulate a plan



Week Five: Collaborative call with all participating practices where practices present their plan



Week Ten: Wrap-up call with practices presenting their results



ABP Part 4 credit for participants

Participation Agreement

Outlines QTIP Benefits/Services:

- Learning Collaboratives and workshops
- Technical assistance (site visits, monthly calls, QI coaching, support with incorporating practices' mental health efforts)
- ABP MOC Part 4

Requirements:

- Establish and maintain a quality improvement team
- Two or more QTIP team members are expected to be present for the duration of both learning collaborative sessions
- Active participation in quality improvement initiatives including documentation of the QI project/activities
 - **Participation in at least one QI workshop every 24 months**
- Monthly data entry into QIDA on selected topic areas
- Participation in at least one site visit per year
- Active participation with all surveys sent by QTIP staff
- Lead physicians are encouraged to act as site visit peer reviewers (at least one per year)

Need Information From You

- Site visits
 - **VERIFY** your site visit
 - **SIGN UP** as a peer reviewer
- Monthly calls and workshops via Webex **Mark your calendars**
 - Wellness Wednesdays (1st Wednesday @ 12:30 p.m.)
 - Topic or networking (2nd Wednesday @ 12:30 p.m.)
 - Special in-depth workshops **SIGN UP**
- QIDA begins August 1
 - **ENTER** data on your new topics
 - Pull 20 charts from July chart – this will become your baseline data
- Next step form and Learning Collaborative evaluations
 - **COMPLETE** and turn in at Learning Collaborative conclusion
- Participation agreements (due Oct. 1, 2022; effective Jan. 1, 2023)
 - **DECIDE**: Tier 1 (continue); Tier 2 (needing a formal break)

PRIZES

**\$50 Amazon Gift Card
Courtesy of Molina Healthcare**

**Most Submissions
on the QTIP Blog...
Debbie Greenhouse**



All-around AWARD

Riverside



Thanks



FOR KRISTINE HOBBS!





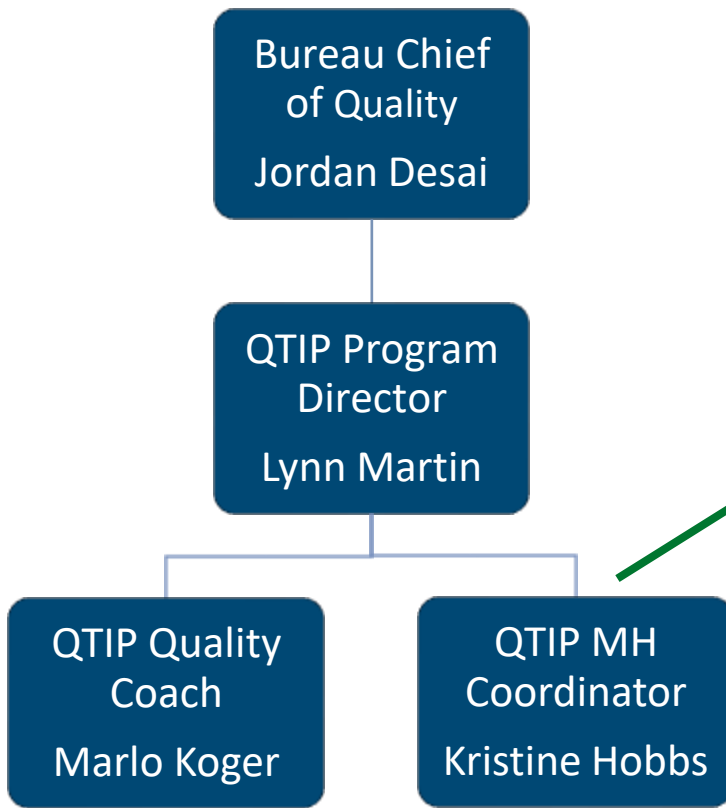
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to you for making this a
great job!

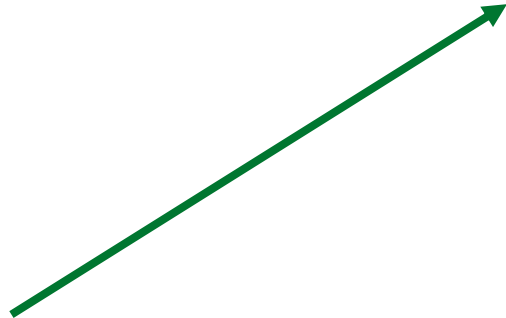
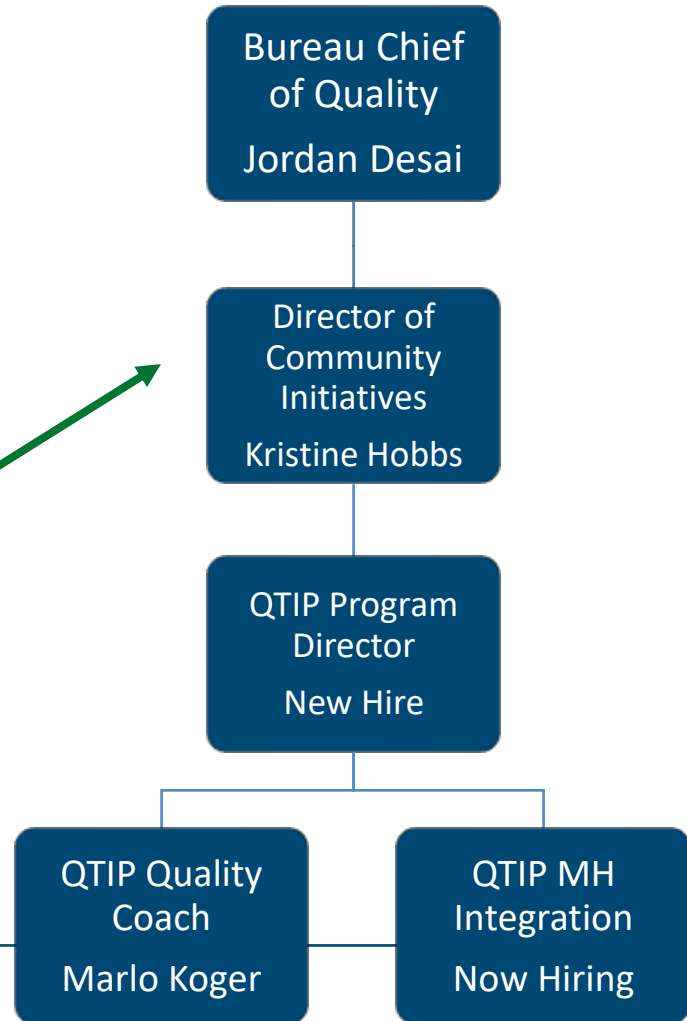


Moving Forward

Jan. 2022



Oct. 2022





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