



Winter 2024 Learning Collaborative

Shiann C. Bradley, MSHS

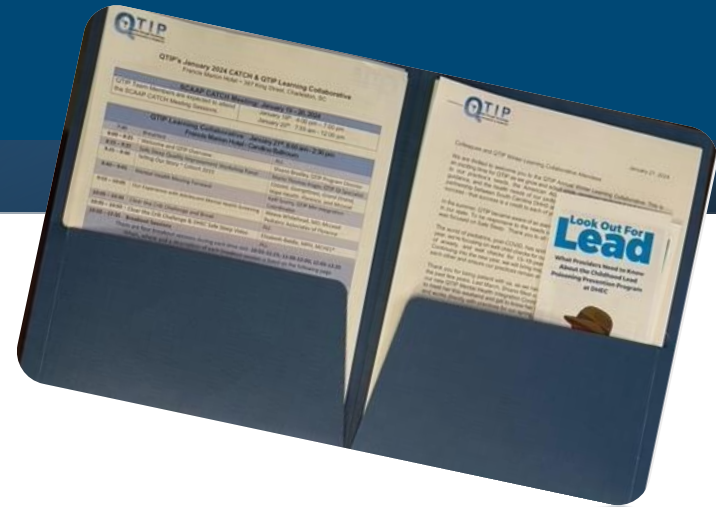
QTIP Project Director, SCDHHS Bureau of Quality

January 21, 2024

Welcome and Agenda

- South Carolina Department of Health and Human Services (SCDHHS) policy updates
- Fall 2023 overview
- Spring 2024 preview
- QTIP 101
- Today and beyond....

WELCOME FOLDER



AGENDA



Next Steps
Forms x 2



FLYERS



WELCOME
LETTER

Update to breakout sessions

- *Please pick up updated handout*

Breakout Session Details			
Group	10:55 – 11:25	11:30 – 12:00	12:05 – 12:35
1 Poinsette Room	Ask Medicaid Kevin Wessinger, MD Jordan Desai, MS, LISW-CP	Ask Medicaid Kevin Wessinger, MD Jordan Desai, MS, LISW-CP	HEDIS Lynn Martin, Jordan Desai, Marlo Thomas-Koger
2 Colonial Room	Self-Care: Water in a Dry & Arid Land Kelli Scurry and Kristine Hobbs	A Social Experiment – Kristine, Kelli, & You Kelli Scurry and Kristine Hobbs	What Makes You Anxious about Anxiety? Kelli Scurry and Kristine Hobbs
3 Carolina Ballroom	Safe Sleep in Practice Featuring: Dr. Sam Hanke Moderators: Marlo Thomas- Koger and Dr. Kumar	Health Equity in Action Featuring: Brenda Blasingame, MA Moderators: Marlo Thomas- Koger and Dr. Kumar	Health Equity in Action Featuring: Brenda Blasingame, MA Moderator: Dr. Kumar
4 Pinckney Room	QTIP: How to fill your boat. Shiann Bradley	QTIP – How to stay afloat in an empty boat. Shiann Bradley	QTIP – Too much? Too little? or Just right? Shiann Bradley

SCDHHS Policy Updates

School-based Mental Health Policy Updates

Medicaid Bulletin MB# 22-009

- The SCDHHS is formally launching its school-based mental health services initiative effective **July 1, 2022**. The SCDHHS policy changes announced in this bulletin are consistent with the recommendations made by SCDHHS to improve access to school-based mental health services for children across the state.
- Central to this initiative is empowering school districts to determine and choose the best method for delivering mental health services within the school setting. Through the SCDHHS policy changes announced in this bulletin, South Carolina school districts will be free to choose to:
 - Continue utilizing the South Carolina Department of Mental Health (DMH) by contracting with DMH who will bill South Carolina Healthy Connections Medicaid;
 - Hire their own counselors and bill Healthy Connections Medicaid directly;
 - Contract with a private provider who will bill Healthy Connections Medicaid directly; or,
 - Use a combination of these delivery methods to meet the needs of the children in their district.

Nutritional Counseling Services Benefits Update

MB# 23-060

- Effective for dates of service on or after **Jan. 1, 2024**, the SCDHHS is making significant updates to the nutritional counseling benefit for full-benefit Healthy Connections Medicaid members.
- Additions and changes to the nutritional counseling benefit include:
 - Increasing the service limit on medical nutrition therapy to 12 hours per state fiscal year;
 - Covering medical nutrition therapy when used to treat eating disorders;
 - Consolidating covered procedure codes across provider types and age groups (procedure codes previously varied both by rendering provider and the age of the Medicaid member who was receiving services); and,
 - Reimbursing for medical nutrition therapy when delivered via telehealth.

Interprofessional Consultation Policy Update

MB# 23-063

- SCDHHS will reimburse providers for interprofessional consultation services as distinct services under the Medicaid physician fee schedule.
- Interprofessional consultation is defined as an interaction in which the patient's treating physician or other qualified health care practitioner requests the opinion and/or treatment advice of a physician or other qualified health care practitioner with specific specialty expertise to assist the treating practitioner with the patient's care.

Addition of Hospital-based Crisis Stabilization Services

MB# 23-062

- Effective **Jan. 1, 2024**, the SCDHHS will add coverage for hospital-based crisis stabilization services rendered to Healthy Connections Medicaid members.
- These services will be available for reimbursement to hospitals that have constructed, or are constructing, behavioral health emergency units for crisis stabilization separate from the hospital's general emergency department. This initiative originated through an SCDHHS grant that awarded \$45.5 million in infrastructure funds in June 2023 to build these specialized units.
- The investment in crisis stabilization services for individuals experiencing behavioral health episodes, such as mental health and/or substance use emergencies, is part of SCDHHS' broader emphasis on improving access to and coordination of behavioral health services in South Carolina.

Fall 2023 Overview

QTIP Staff



Dr. Ramkumar
Jayagopalan,
Medical Director



Shiann Bradley, MSHS,
Project Director



Marlo Thomas-Koger, MPH,
Quality Improvement Specialist



Kelli Scurry, LISW-CP,
Mental Health Integration
Coordinator



Kristine Hobbs,
Director of Community
Initiatives



Lynn Martin, LMSW,
Senior Consultant

A Look Back on Fall 2023

Accomplishments

- All practices received site visits:
 - 27 in person
 - 2 virtual
- Fall workshop completed
- Publications
- Conferences

What's New?

- QTIP is fully staffed!
- QI power hours on Fridays
- Holiday wellness check-in
- 7:30 AM calls
- Evaluations 😊

A Look Back on Fall 2023

QTIP Cruising Through The Holidays

I'M THE GIFT THAT KEEPS ON GIVING!

HOLIDAY STRESS

JOIN US FOR A 2-PART VIRTUAL HOLIDAY WELLNESS CHECK-IN!

WED. NOV 29 **TUES. DEC 12**

Call #1
you choose the time that works for you!

7:30 OR 12:30

Call #2
you choose the time that works for you!

7:30 OR 12:30

The holiday race has begun. So we'll talk about the pace - and the finish line - you've set for yourself so far.

REACH OUT TO QTIP@SCDHHS.GOV FOR LINK OR WITH QUESTIONS

You're Invited!



Come join us one Friday/month for our *new* QI Friday Power Hours

Who: YOU

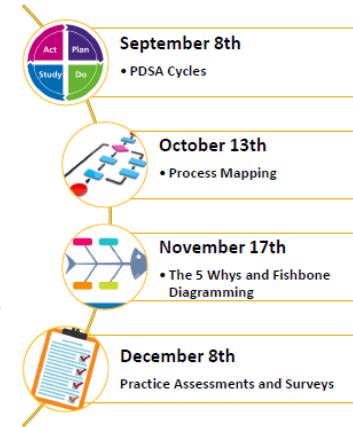
What: QI Power Hour

Where: Virtual via Teams

When: One Friday each month @ 12:00

Why:

- Specific QI tools for practical office use
- Networking with fellow QTIP data coordinators
- Feedback on any current projects



Questions?
Please reach out to Marlo Thomas-Koger @ marlo.thomas-koger@scdhhs.gov or qtip@scdhhs.gov

Babies sleep..... So, what's the fuss?!

14 Practices
Participated!

Safe Sleep Fall 2023 Workshop

12 weeks ~ September - November

Workshop Purpose:

To increase messaging around Safe Sleep practices for infants by:

- Increasing provider and staff buy-in
- Providing consistent safe sleep screening and counseling
- Providing resource options for families if safe sleep need is identified
- Documenting safe sleep screening and/or counseling in the EMR



Practices will become familiar with the AAP's updated safe sleep guidelines and understand the SIDS/SUID data and the disparities.



Practices QI activities to promote safe sleep may include:

- Distributing Safe Sleep Books
- Discussing safe sleep at childcare
- Documentation of safe sleep conversations
- Pre/post safe sleep knowledge check
- Connection with MCOs for specific safe sleep needs



Key Drivers of the Workshop:

- Provider/nursing buy-in
- Consistent safe sleep screening /counseling
- Accurate documentation in EMR of safe sleep screening/counseling
- Educating families on updated AAP guidelines on safe sleep

QTIP
Quality through
Technology and Innovation in Pediatrics

*"Babies Sleep –
What's the fuss?"*

QTIP's Fall Safe
Sleep Workshop

Kickoff Session
September 13, 2023,
12:00-1:30

**Additional QI
workshop dates
forthcoming**

SCAN TO REGISTER



NEED ADDITIONAL INFORMATION?
EMAIL: MARLO.THOUGHTS@SCDHHS.SOUTHSC.GOV
BOOKER@SCDHHS.SOUTHSC.GOV



QTIP Award – January 2024

Safe to Sleep Award

...support and ideas that helped launch our fall workshop...

MUSC Rutledge Tower



A Great Big Thank You to Our Supporters



Safe Sleep Workshop Partner

- Donated 5,000 books to workshop practices
- Assisted with delivery 😊



www.allfreethankyounotes.com

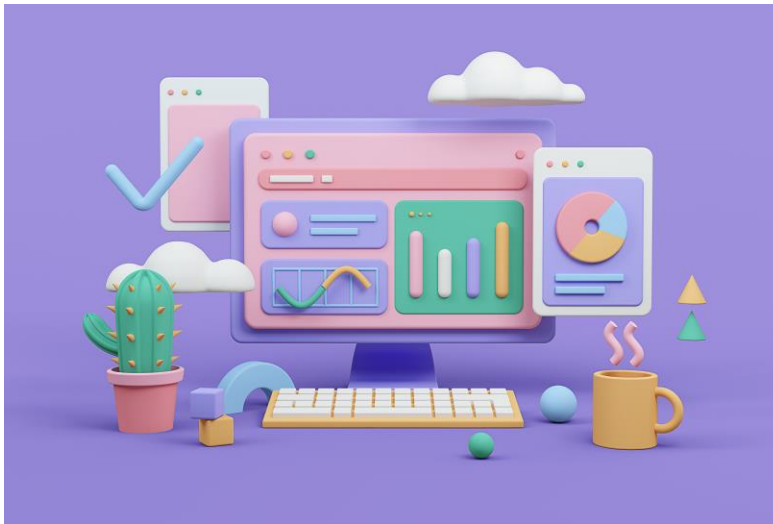
QIDA Data So Far...

QTIP Award – January 2024

QIDA Investigative Award

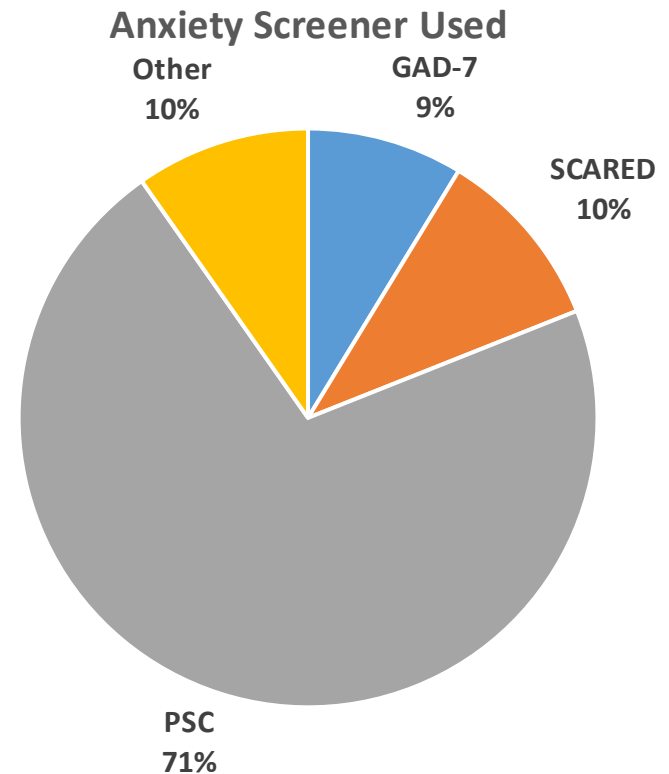
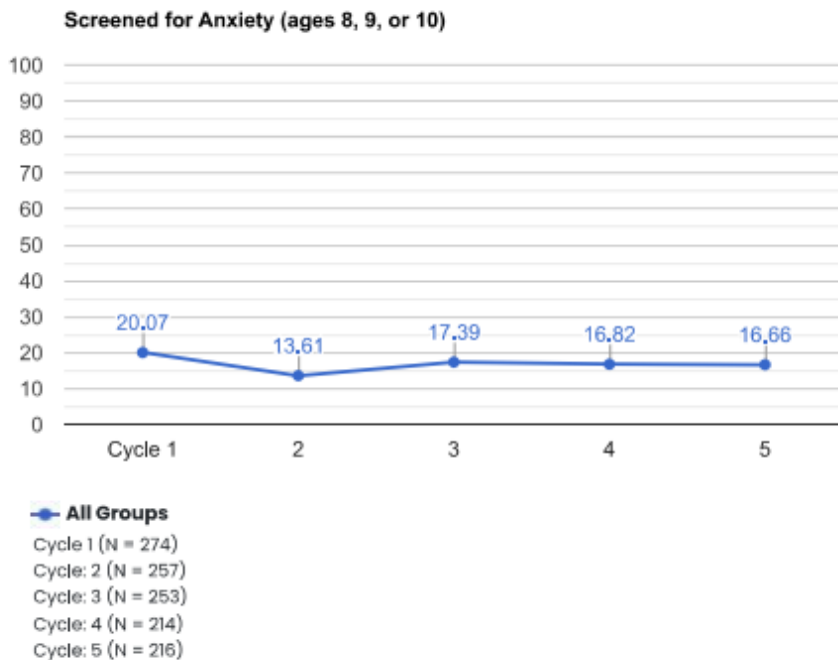
...outstanding QIDA
submission and data
application...

Beaufort-Jasper-
Hampton
Comprehensive Health
Services



QIDA trends for 7-10 year olds

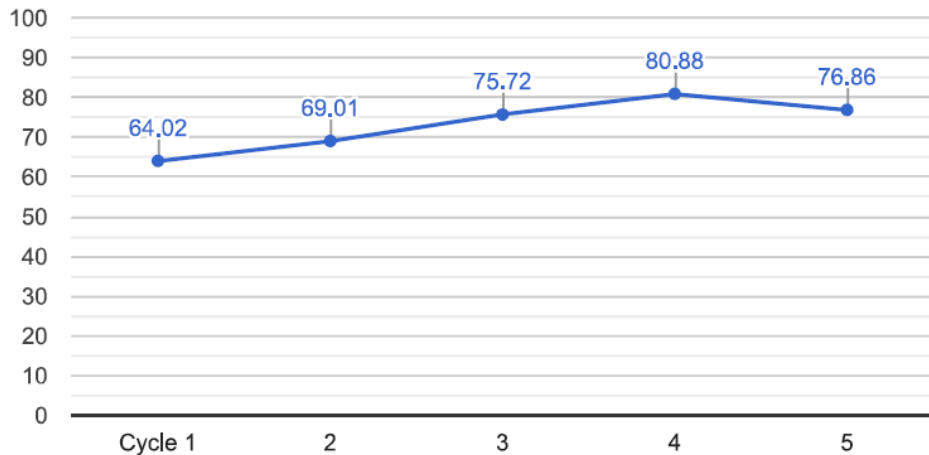
Anxiety Screening Data Trends Cycles 1-5 (July 2023-November 2023 Chart Data)



QIDA trends for 13-18 year olds

Anxiety Trends Cycles 1-5 (July 2023-November 2023 Chart Data)

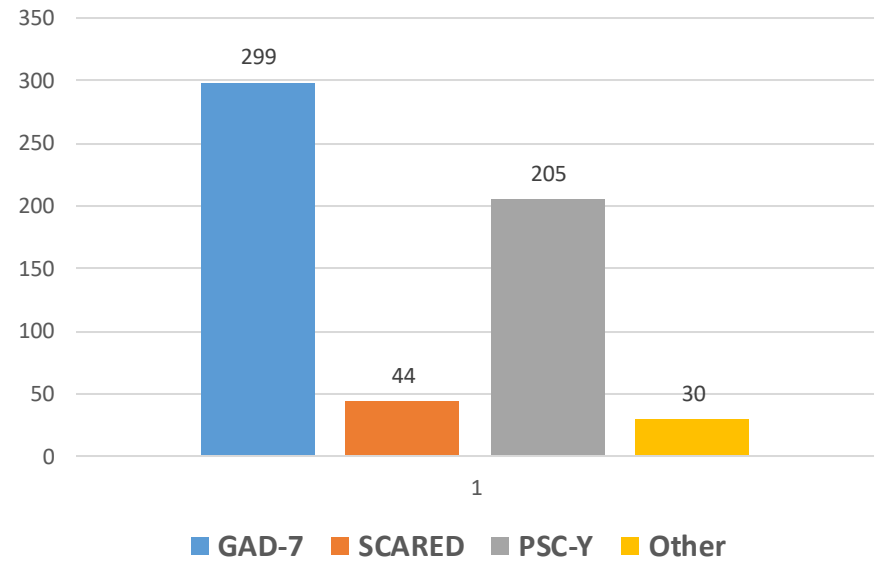
Screened for Anxiety



All Groups

- Cycle 1 (N = 164)
- Cycle 2 (N = 142)
- Cycle 3 (N = 173)
- Cycle 4 (N = 136)
- Cycle 5 (N = 134)

Primary Anxiety Screener Used



Spring 2024 Preview

Spring 2024 Workshop Focus - Anxiety

**“Taking a Deeper Dive into Anxiety
Because their anxiety shouldn’t make you anxious too!”**



Purpose: increase knowledge of and comfort with anxiety diagnosing and treatment:

- a. Screenings
- b. Community/treatment referrals
- c. Medication management

Check your welcome folder
for more information!



QTIP Award – January 2024



Mental Health Partner Award

...successful launch of
behavioral health model
in clinic...

Children's Medical
Center

QTIP Monthly Calls

February 14
12:30 – 1:30 p.m.

Workshop Informational / Anxiety Overview

March 13
12:30 – 1:30 p.m.

Child Safety - Dr. Raquel Denis

April 10
12:30 – 1:30 p.m.

TBD

May 8
12:30 – 1:30 p.m.

Addressing Positive CRAFFT screens – Dr. Kevin Gray

June 12
12:30 – 1:30 p.m.

Bullying

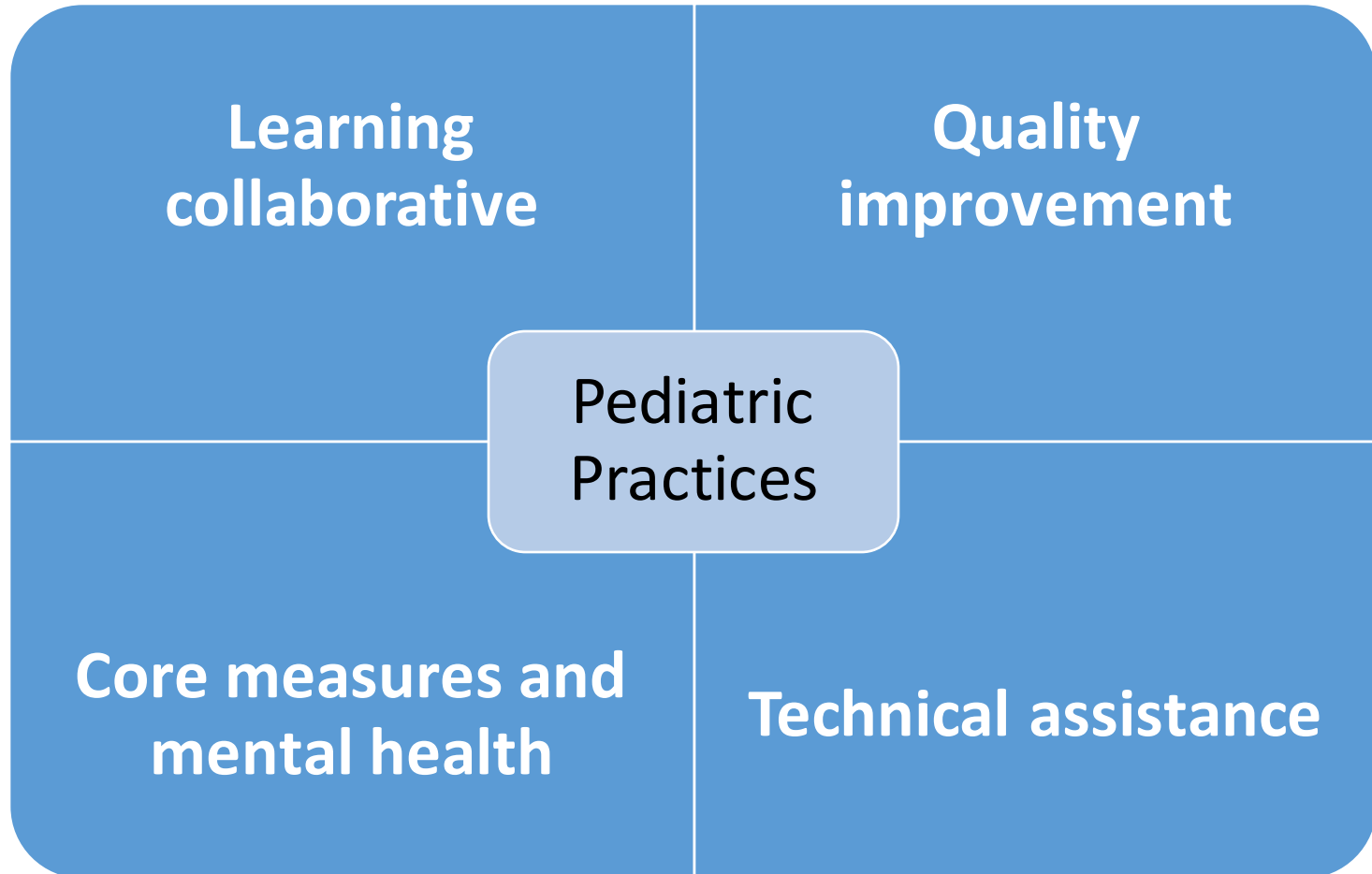
July 10
12:30 – 1:30 p.m.

Looking Back and Looking Ahead



QTIP 101

Components



Technical Assistance

- At least two (2) site visits per year from QTIP staff
 - In-person (preferred)
 - Virtual
- How do YOU want your site visit to go?
- Have you thought about?
 - Staff and/or provider meeting
 - QTIP 101
 - Clinic observation/shadowing
 - QI training
 - Mental health coaching



QTIP Award – January 2024

Doggone Friendly Practice Award



...welcoming Loy with
open arms and hearts...

Palmetto Peds- Columbia

Pediatric Practice

Practices must establish/maintain a quality improvement team. Team composition should include a lead physician, lead nurse and lead administrative staff.

Lead Physician

- MD
- DO
- NP
- PA-C

Lead Nurse

- NP
- LPN
- RN
- CMA
- Tech

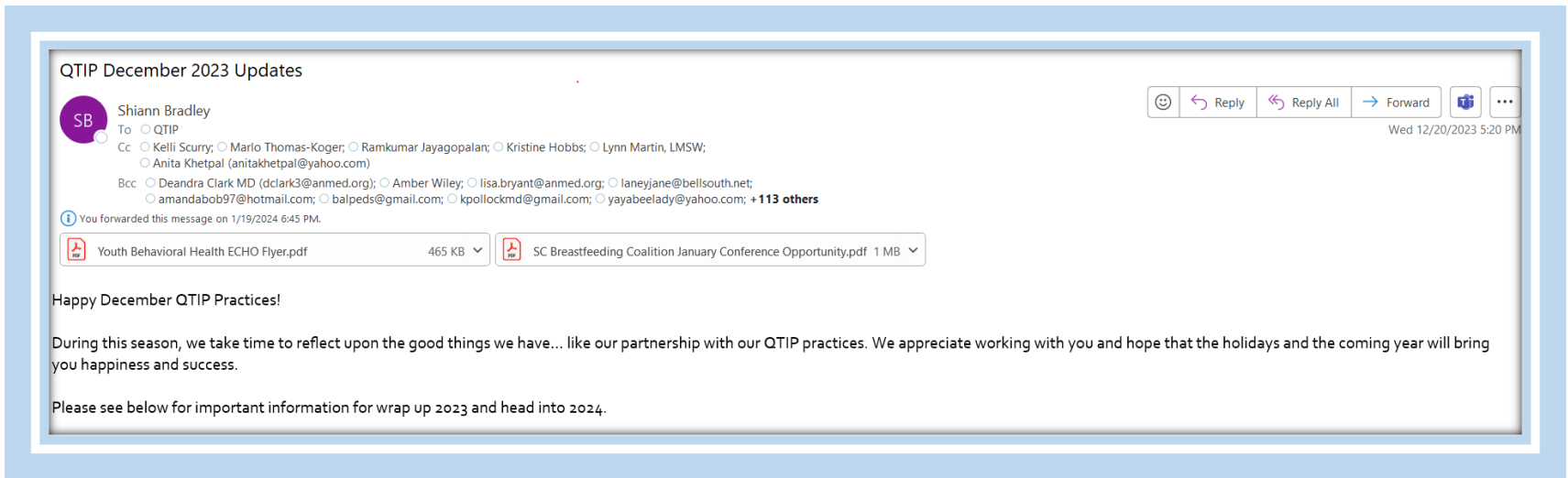
Lead Administrator

- Office manager
- Front desk member/lead
- Clinical supervisor
- Call center
- Quality improvement specialist

You've Got Mail!

- Monthly emails

- Monthly Event Schedule
- Upcoming Site Visits
- Mental Health Resources
- QIDA Due Dates
- Articles
- DHHS Bulletins
- News from fellow QTIP Practices



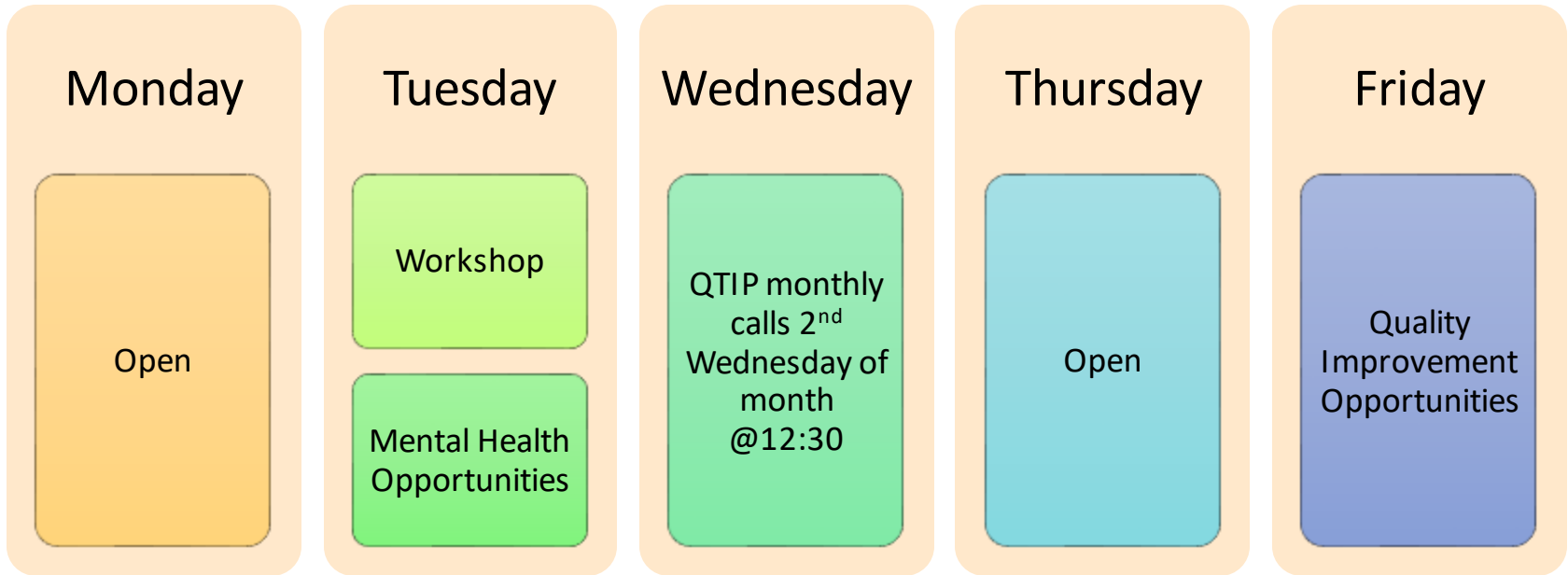
QTIP Blog



- Back and better!
- Sign-up instructions in your welcome folder
- Call recordings
 - November call will be ready 1/29
- Blog discussions
- Connect with your fellow practices across the state!
- Feedback



QTIP Weekly Overview



← Site visits – per schedule →



Today and Beyond.....

Dr. Khetpal is in the House!

Dr. Anita Khetpal is available for consultation from 9 a.m.-1 p.m. for our QTIP practitioners.

- If you have not signed up for a pre-scheduled session, please check the sign-in sheet for any availability or visit with her during the time of general availability, shown below.



Saturday	Activity
9-10:00 a.m.	General availability
10:00–10:45 a.m.	Pre-scheduled sessions
10:45-11 a.m.	Break
11 a.m.– 12:30 p.m.	Pre-scheduled sessions
12:30–1 p.m.	General availability



Learning Collaborative Break Outs

Breakout Sessions

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Before You Leave Today...



- **COMPLETE and turn in:**
 - Next steps form – 1 per practice
 - Verify your spring site day/time
 - Peer reviewer?
 - Evaluation – 1 per person
- **Visit the share & steal table**
- **Mark our monthly QTIP calls on your calendar**
 - 2nd Wednesdays @ 12:30 p.m.
- **Make a new QTIP buddy**
 - Meet a QTIP member from another practice and grow your network

Thank You

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QTIP Consultant (part-time)
Lynn Martin, LMSW
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martinly@scdhhs.gov



CLEAR THE CRIB CHALLENGE

Please take a moment to participate in the clear the crib challenge before or after you check out!

Stop by a crib and see if **YOU** know what a safe sleep environment looks like!

10:05 – 10:35

