

May 23, 2024

You may have received a letter dated April 7, 2024, letting you know your Medicaid will end because your Social Security status has changed, and your Supplemental Security Income (SSI) stopped. You may have also received a notice dated May 14, 2024, letting you know your Medicaid will end June 1, 2024.

Individuals who receive SSI are automatically eligible for Medicaid. They do not need to submit a Medicaid application. Since your Social Security Administration status has changed, **you may still be able to receive Medicaid, but you need to submit a Medicaid application. This will help confirm your eligibility. Your Medicaid will be extended until Sept. 30, 2024. This will give you more time to submit a Medicaid application.**

How to Apply

- You can apply online. Go to apply.scdhhs.gov and select “Apply for Medicaid.” You can scan the QR code below to go to this website.



- You can complete a paper application. Paper applications can be found here: <https://www.scdhhs.gov/members/getting-started>. You can send your application in one of these ways:
 - **Upload your application online.** Use the “Document Upload Tool” at apply.scdhhs.gov
 - **Mail it** to SCDHHS-Central Mail, P.O. Box 100101, Columbia, SC 29202-3101
 - **Fax your application** to 1-888-820-1204
 - **Email your application** to 8888201204@fax.scdhhs.gov
 - **Bring your application in person** to your local county Medicaid office. Visit scdhhs.gov for a list of locations.

SC Thrive can also help you apply for Medicaid. You can call SC Thrive at 1-800-726-8774. If you have questions about this letter, contact the Healthy Connections Member Contact center at 1-888-549-0820. It is open Monday through Friday from 8 a.m. to 6 p.m.

Accessibility Options – Auxiliary Aids and Services

This notice, other forms and info are offered in other languages. You can also ask for it in other formats. This includes Braille or large print. This is a free service. Please call the Healthy Connections Member Contact Center for help. The phone number is 1-888-549-0820. It is open Monday through Friday from 8 a.m. to 6 p.m. The call is free.

Este aviso y otros documentos e información están disponibles gratis en otros idiomas. Llame al Centro de Servicio a los miembros Healthy Connections al 1-888-549-0820, de lunes a viernes de 8 a. m. a 6 p. m. La llamada es gratuita.